



V2 LEADERSHIP GROUP, INC

Communicating for Results

Overview

The program is designed to help management understand how effective communication contributes to organizational success. The program covers the basics of the Communication Model, two-way communication, the five levels of listening, and ways to improve feedback as well as non-verbal communication and its effect on results. *Communicating for Results* also addresses communicating across genders, and understanding how to work effectively with different communication styles. The program also includes a self-evaluation of communication and listening skills.

Who should attend the program?

- All in management positions who want to effectively communicate with employees, customers, executive management and peers in order to gain the optimum organization and business results.
- All who want to improve teamwork and cooperation through effective communication.

Results

- Establishing clear lines of open communication
- Using good communication techniques to prevent rework, and avoidable operational problems
- Encouraging team problem solving
- Interpreting and giving meaning to the team's contributions to the organization's goals
- Empowering people to take initiative
- Building self confidence in self and others
- Closing the communication gap between genders
- Encouraging discretionary effort in employees through encouragement and recognition
- Targeting your audience
- Knowing your purpose and your exact subject when communicating