



V2 LEADERSHIP GROUP, INC

Cross Cultural Leadership: Working with Foreign Employees

Overview

This program is designed to help businesses recruit, retain and develop outstanding Asian, Hispanic, or European employees. It will enable understanding of how to inspire discretionary effort from all employees and improve the overall operation of an organization.

Who should attend this program?

- Anyone who works with International customers, suppliers or vendors
- Anyone who manages Hispanic, Asian or European employees
- Anyone who plans to expand their business in Latin America, Asia or Europe
- Leaders of an organization that:
 - Are getting less than 100% from foreign suppliers and vendors
 - Want to gain market share in the United States and around the globe
 - Create improvement opportunities at business units Worldwide

Results

- ◆ Effective interaction skills with co-workers, subordinates, superiors, customers and vendors
- ◆ Unlocking the discretionary effort of all employees
- ◆ Gaining an understanding of cultural differences and their impact on business
- ◆ Optimum utilization of all employees' skills and abilities
- ◆ Methods for establishing credibility and building relationships with employees
- ◆ Effective communication strategies: Verbal, non-verbal and written
- ◆ Skills for building global teamwork