



V2 LEADERSHIP GROUP, INC

Workgroup Diversity

Overview

This program is designed to help businesses recruit, retain and develop outstanding employees. It will enable understanding of how to inspire discretionary effort from all employees and improve relationships with diverse customers. Understanding the benefits of Diversity in the workplace helps create and maintain an environment that naturally enables all participants to contribute their full potential in pursuit of organizational goals. It maximizes the potential advantages of diversity and helps minimize the potential disadvantages.

Who should attend this program?

- Leaders who works with or wants to work with diverse customers, suppliers or vendors
- Leaders who manages a diverse group of employees
- Anyone who plans to expand their business
- Leaders of an organization that:
 - Are getting less than 100% from employees
 - Want to gain market share

Results

- ◆ Effective interaction skills with co-workers, subordinates, superiors, customers and vendors
- ◆ Unlocking the discretionary effort of all employees
- ◆ Becoming the employer of choice
- ◆ Optimum utilization of all employees' skills and abilities
- ◆ Methods for establishing credibility and building relationships with employees
- ◆ Effective communication strategies: Verbal, non-verbal and written
- ◆ Overall higher quality products and services